

PESI July 2017 Alaska Cruise FAQ

What are the single, triple and quad occupancy rates?

Interior Cabin IB

Single \$2,733

Triple \$1,543/person

Quad \$1,493/person

Balcony Cabin BB

Single \$4,513

Triple \$2,189/person

Quad \$2,017/person

Oceanview Cabin OC

Single \$3,813

Triple \$1,903/person

Quad \$1,763/person

Mini-Suite with Balcony MB

Single \$5,083

Triple \$2,379/person

Quad \$2,159/person

*Note: Pricing includes seminar fee.

What will the weather be like?

Temperatures in Alaska vary based on the time of year and the port of city you are visiting. The weather off the ship is unpredictable but the average daily high in July is 60-80 degrees Fahrenheit.

Most days are very comfortable, but it's important to be prepared for both cold and warm weather. Pack wisely and dress in layers and you should be able to enjoy Alaska whatever the weather conditions may be.

Will vaccinations be required to travel to this part of the world?

Not at this time. For the most up to date information on vaccine requirements, contact the Centers for Disease Control & Prevention (CDC).

I'm traveling by myself. Can you assign me a roommate?

We have decided not to take on the responsibility of pairing up roommates.

If you are unable to find a roommate on your own, you will be required to pay the single occupancy rate.

What are the bedding options?

Two twins or one queen (two twins pushed together).

Bunks come out of the ceiling or wall for 3rd/4th guests in standard staterooms. A pullout sofa would be substituted for the bunks in mini-suites & suites.

What if I am a past cruiser with Princess?

If you provide your Captain's Circle Number on your deposit form, we will apply that number to the new cruise reservation as well as check your eligibility for any past cruiser specials or promotions.

Is child care available on the ship?

Childcare is available for children ages 3-17 (fees may apply).

What if I have the tendency to get seasick?

We recommend requesting a stateroom as mid-ship as possible on an upper deck.

Over the counter medications and/or seasickness patches are also recommended.

What is included in the cruise price?

Selected accommodations on board the ship.

All meals and entertainment on board (Note: Specialty restaurants require cover charges).

All mandatory government fees and taxes.

Live continuing education hours.

What is NOT included in the cruise price?

Airfare.

Pre-paid gratuities.

Airport/pier transfers.

Beverages other than water, coffee, tea, etc. at mealtime.

Items of personal nature such as phone calls, dry cleaning, etc.

Optional tours and excursions.

Travel insurance.

What airport should I be flying in/out of?

You can fly in/out of Seattle-Tacoma International Airport.

How far is the pier from the airport?

Pier 91 (Smith Cove Terminal) is located 17 miles north of Seattle-Tacoma International Airport.

Travel time from the airport to the pier is approximately 45 minutes, subject to traffic.

How much are airport/pier transfers?

Transfers between the Seattle-Tacoma Airport and Pier 91 are \$24/person each way.

Flights must arrive no later than 1:00pm on July 23rd and depart no earlier than 11:30am on July 30th.

Is my passport number required in order to submit the deposit form?

Yes.

How much are gratuities?

Gratuities of \$13.95 per person per day for mini-suites and suites, and \$12.95 per person per day in all other stateroom categories will automatically be added to your shipboard account. A 15% gratuity is added to bar charges and dining room wine accounts.

These gratuities can be prepaid up to one week prior to departure.

What is the cancellation policy?

Seminar Fees:

If cancelled within 2 weeks of registering, a full refund will be issued.

After the 2 week period, the refund of the seminar fees (\$300) will be in the form of a gift card.

Prince Cruise Line – Cruise Deposit:

After the 2 week period, but before final payment date (May 5, 2017), the balance of the deposit (minus the seminar fees) will be refunded in the form of a check from the travel agency.

If cancelled after the final payment date, cancellation penalties will apply.

If cancelled or refunded, the Early Bird Free Tuition Coupon would be invalid.

Where can I find stateroom descriptions and/or photos?

Please visit the Princess Cruises website: www.princess.com

Where can I find information on shore excursions?

Please visit the Princess Cruises website: www.princess.com

Where can I find information on the cruise ship?

Please visit the Princess Cruises website: www.princess.com

Can the cruise and seminar be booked separately?

No. PESI and Higgins Travel have teamed up to create this valuable vacation & live continuing education package. It is not possible to book the cruise separately from the seminar. We also will not accept walk-in registrants.

What forms of payment are accepted?

Check or credit card (MasterCard, Visa, AmEx and Discover).

Please make checks payable to Higgins Travel Leaders.

Where do I send the deposit form?

By mail: PESI Inc.

P.O. Box 1000

Eau Claire, WI 54702-1000

By fax: 1-800-554-9775

Is this tax deductible?

The seminar portion of the price is tax deductible. (If applicable)

Can I register for the cruise by phone?

No. You will need to fax or mail in your completed deposit form along with payment.

What portion of the cruise fee is allocated to the seminar tuition?

The cost of the seminar tuition will vary by cruise. We have priced our tuition for the cruises low compared to our typical one-day live seminars.

2017 July Alaska Cruise: \$300 for 12 CE Hours

I found the price of the cruise is less if I book online or through another travel agency. Why is the cruise more expensive if I book through Higgins Travel Leaders?

Prices for cruises will change daily based on online sales, promotions and other industry factors. The group rates for our cruises are set by Princess Cruises and already include taxes and other fees that are NOT usually included in other online promotions. Our rates also include the cost of the seminar facilities, manuals, speaker costs and the benefit of working with a Higgins Travel Leaders agent.

The individual I'm traveling with isn't attending the seminar. Is there a discount?

For the 2017 July Alaska Cruise, if your guest is not attending the seminar they will NOT pay the \$300 seminar tuition.

Is there a student discount?

No.

Is there a military discount?

PESI Inc. is proud to offer a \$20 tuition discount on live seminar tuition for veterans and active duty military personnel.

Princess Cruises may offer an additional onboard credit if military status is documented ahead of time.

Do you need a coordinator?

No, all coordinating responsibilities will be taken care of by speakers.

Once the fee for the deposit is processed, how do you take care of collecting payment for the balance due?

The balance is due to Higgins Travel Leaders no later than **May 5, 2017**. Checks can be mailed to the agency or credit card information can be provided to them over the phone.

If payment is not received by the final payment date, the reservation will be cancelled and no refunds will be issued.